

**APPLICATION FOR A LEAK ADJUSTMENT**

Account #: \_\_\_\_\_

Service Address: \_\_\_\_\_

Property Owner's Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Request Date: \_\_\_\_\_ Date Leak Began: \_\_\_\_\_ Repair Date: \_\_\_\_\_

**Describe in detail in the space below what was done to fix or correct the cause of the high water use and what you intend to do to prevent similar occurrences in the future.**

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Hudson Water Supply allows a Leak Adjustment credit because of loss of water through an “excusable defect” in the customer’s water line (i.e. outside service line from the meter to the house and lines in and under dwelling). An excusable defect is due to a rupture or leakage caused by weather, settlement, corrosion, and wear (i.e. ruptures caused by broken pipes, kitchen/bath faucets, and toilets). **Visible leaks such as faucet drips, hoses and other water outlets left running, water used for filling swimming pools, washing cars, and irrigating lawns and gardens are ineligible.** Proof of the repair is required and must be submitted with this application (itemized invoice from plumber, itemized receipt for repair parts, or other supporting proof). Once proof is received it may take up to 5 business days to investigate whether you are eligible for an adjustment, if the 5-day period is after the 10<sup>th</sup> late charges will apply. A Leak Adjustment is not a credit of your entire bill. A maximum of (1) one month of unusually high use will be considered for an adjustment.

Only property owners may request a Leak Adjustment. Tenants must have the property owner submit an application on their behalf. A property is eligible for one Leak Adjustment in a 12-month period.

As property owner and shareholder for the above-noted property, I hereby apply for a Leak Adjustment. I confirm the above and attached information is true and accurate. I also hereby grant Hudson Water Supply personnel right of access to the above-noted property to inspect the site of the leak to verify if adequate repairs were made.

Property Owner's Signature: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_